

ACCESS STATEMENT

SOUTHDOWN B&B/WHITE HORSE WALKING HOLIDAYS

Southdown B&B

Roundway

Devizes

Wiltshire

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Introduction

We provide B&B and self-guided walking holidays and hold Walkers and Cyclists Welcome awards and 4 star Silver with Visit England as well as their Breakfast Award. Whilst we endeavour to provide accessible accommodation, we run the business from our own home rather than having purpose-built accommodation, so this should be borne in mind when considering staying here if you have limited mobility. All our bedrooms are on the first floor and there is no lift or chairlift.

We do not consider the property to be suitable for full-time wheelchair users.

Pre-Arrival

- We are located half a mile from the A361 on the outskirts of Devizes, on a fairly narrow road with no pavement or street lighting. There is a bus stop at the end of the road, with more choice in the town centre, just over a mile away. Devizes is well-served by taxis.
- Devizes can be reached either via roads or along pleasant public footpaths and is just over 1 mile from here.
- We can provide any information in large print if required. We do not have facilities to prepare documents in braille.
- We are happy to help with any information required with regard to specific needs.

Arrival & Car Parking Facilities

- We have a large drive with plenty of room for guests' vehicles - parking bays are clearly marked to make it easier for guests.
- The drive is flat with a tarmac surface.
- There is automatic safety lighting at night.
- We offer assistance with your luggage.

Main Entrance

- Entrance is via a small porchway into a large hall with parquet flooring.
- There is a step of 2.5cm to the front door, then a further 5.5cm step up and 6cm step over the rim of the door surround into the porch where this is repeated into the hall.

Guest Accommodation - Public Areas

- The hall has parquet flooring and the stairs are carpeted.
- The first floor is reached from the hall by 13 steps 20cm high and 75cm wide. There is a handrail on the right but no chair lift.
- There is a cloakroom with toilet and basin on the ground floor.
- The house is centrally heated with the exception of the conservatory where an electric heater is used when needed. Additional electric heaters are available in bedrooms for times when the central heating is switched off.

Public Areas - Sitting room, lounges, lobbies etc

- The conservatory and dining room and access to the garage and gardens are all on the ground floor.
- The conservatory is used as a breakfast room. It is reached via the owners' lounge, up a maximum step of 7cm high and 22cm cross over. It is furnished with table and dining chairs and 2 large comfortable sofas and a coffee table and side tables. It has a tiled floor.

- The guest lounge is on the first floor and is carpeted and has 2 sofas, 1 club chair and a swivel desk chair, along with a desk & laptop computer for guests' use.
- Drinks facilities are available in all bedrooms. There is a communal small fridge in the 'gallery' where chilled water and additional drinks can be found.
- There is a balcony off the first floor landing which is for the exclusive use of guests staying in the Coffee room.

Food

- Guests are provided with breakfast, biscuits, fresh fruit and occasional packed lunches.
- We are happy to cater for specific dietary requirements, subject to sufficient notice and information being given.

Outdoor Facilities

- The garden is mainly lawned with a patio area, vegetable garden and fruit trees with mature trees and shrubs. It is available for guests to enjoy and there is a range of garden furniture, including seat cushions.
- The garden can be accessed from the front door and a gate or via the conservatory and kitchen. Both these entail going down a step. Precise measurements can be given if requested.

Bedrooms

- There are 3 bedrooms, all on the first floor: 1 twin, 2 doubles. The twin and larger double are carpeted and the other double has wooden flooring.
- There are freeview remote-controlled TVs & DVD players in all rooms.
- Wind-up torches, alarm clocks and hairdryers are supplied.
- We use 100% cotton sheets and duvet covers and synthetic or cotton duvets and pillows. Please let us know in advance if you prefer sheets and blankets.
- The rooms all have radiators which can be turned up or down as required. There are also small electric heaters available if required.
- All windows and external doors are double-glazed.
- There is a wardrobe, 2 bedside cabinets, a chest of drawers and a chair in each bedroom, plus accessible mirrors and electric sockets.

Bathroom, Shower-rooms & WC

- 1 double bedroom has an en-suite shower room with a large shower accessed over a step 25cm high with a 10cm step over. It has a tiled floor.
- 1 double bedroom has an en-suite shower room with a large shower accessed over a low step. The floor is non-slip.
- The private bathroom has a bath with shower over it. It has a non-slip floor.

Additional Information

- All bedrooms and the landings and hall have smoke detectors.
- There is a fire extinguisher in the guest lounge and another in the kitchen, along with a fire blanket.
- There are nightlights on the landings and inner lobby to the green room.
- In case of emergency, there are exits via the front and back doors, conservatory, kitchen, garage (via kitchen) and balcony.
- Please let us know if you have a hearing or visual impairment so we can easily alert you to any danger.
- We can refrigerate any medicines for you.
- This is a no smoking establishment.
- There is a garage in which walking and cycling equipment can be stored. A wheelchair could also be kept here if required for outdoor use.
- We will do all we can to ensure your comfort.

Hours of operation

We are open for B&B and walking holidays throughout the year with the exception of Christmas.

Future Plans

- Establish a greener establishment - this is ongoing.
- Increase our vegetable and fruit production.
- Work with other local providers to offer a fuller itinerary.
- Work on a programme of making improvements with the aim of continuing to provide our guests with a first class experience.

Contact Telephone and Email Address

We welcome your feedback to help us continually improve. If you have any comments please phone or text us on

07810 898846 or 01380 726830

or

email info@whitehorsewalking.co.uk